

# QUALITY POLICY

*PRODA ITALIANA S.r.l. people involved in activities that are crucial for the quality of the products or the services supplied, must be aware of the following:*

## **quality is competitiveness**

*so, it guarantees continuity for the organization and to all our jobs.  
Quality of our products and services is crucial for the success of PRODA ITALIANA S.r.l. and it is key to realize the main goal of our activity:*

## **Customer satisfaction.**

*PRODA ITALIANA S.r.l. Staff is asked to contribute to this goal, each person with his own expertise, Making an effort to research, propose and carry out solutions and means for the continual and effective improvement of the company quality.*

*The strategic objective of PRODA ITALIANA S.r.l. is to develop a work structure and environment that allow efficiency, since only an efficient company can strengthen and maintain success in time.*

*In order to maintain this policy, we intend to:*

- 1. Be a partner for our customers, satisfying their expectations regarding the service and product;*
- 2. Establish a circle of trust with our suppliers and take care of the reciprocal knowledge, in order to develop and strengthen a long-term relationship of cooperation that is also mutually satisfying.*
- 3. Create a work environment that allows for the workers to contribute with satisfaction to the reach of The Company goals and to effectively expand their professional ability.*
- 4. Constantly improve The Company profitability, through an adequate cost-control system and efficient work procedures.*
- 5. Carefulness to the compliance to the law, the contractual, quality and safety provisions and to the environmental respect.*
- 6. Constantly improve the Quality Management System and its integration with all company business and production processes, so that it is always the organizing instrument used to guarantee the compliance of the products/services to the contractual provisions and the applicable laws, and to guarantee the full Customer satisfaction.*

*Fara Gera D'Adda, 10/08/2017*

*The Management*